



CRICKET
AUSTRALIA



Registration & Payment	
Online registration	<p>Enabling quick and simple online registration and payment is a key benefit of the PlayHQ platform. It has been designed to make running local clubs easy with paperless management of club member information, to take the pain out of handling cash and reconciling registration payments, and to improve pre-season club cashflows. It also allows clubs to meet the expectations of an increasingly digital community where any registration process can be completed simply from a mobile phone.</p> <p>At the start of each season, players will need to register themselves to their respective club(s) through PlayHQ. This has been standard practice for parents registering kids to junior cricket, but might be a change for some senior players.</p>
Cricket ID	<p>When a player registers through PlayHQ for the first time they will need to link their PlayHQ account to a Cricket ID. A Cricket ID is a person's single account for everything Cricket. It is where you manage all your preferences and, as a cricket player, it is also the account that houses all your career stats (including those from the MyCricket platform). As we learn more information about your involvement in the game through your Cricket ID, it will allow us to deliver more personalised and relevant experiences to you.</p>
National registration fee (NRF)	<p>As part of the move to online registration for all players, Cricket Australia will also streamline and aggregate the national costs of participation into a single fee. This fee includes existing insurance costs that have previously been paid individually by players (juniors) or through team fees charged to the club (seniors). It also covers a digital services contribution to support ongoing improvements to technology for all clubs and players.</p> <p>For junior players the NRF will be \$16, for senior players it will be \$22.50 paid at the point of registration on PlayHQ. Please note there will be no change to the current Woolworths Cricket Blast fee structure. Checkout an FAQ document here for more details.</p>
Changes to insurance	<p>As mentioned above, the transition to online registration has allowed Cricket Australia to streamline and aggregate the national costs of participation into one single fee.</p> <p>One component of the NRF is a contribution towards the National Club Risk Protection Program (NCRPP), which provides Clubs and their members with comprehensive insurance coverage that is industry leading across community sport. Please go to the Marsh Sports website to see exactly what the NCRPP covers - https://au.marsh.com/sport/cricket-australia.html</p> <p>The introduction of the NRF removes the administrative burden of clubs needing to pay insurance fees directly. In terms of attaining your Certificate of Currency for the 2022/23 summer, when July 1st rolls around, all Clubs will receive a communication from Marsh Sports outlining the step-by-step process. For those Associations requiring access to their Certificate of Currency prior to the end of season 22/23 please reach out to your state or territory contact.</p>
Transaction fee	<p>PlayHQ integrates with Stripe to manage online registration payments. Stripe is a trusted, secure and flexible payment solution for community cricket, enabling multiple entities involved in a transaction to receive their split. This service incurs a 1.8% transaction fee which is deducted from each entity receiving monies from the transaction (e.g., club charges \$250, it will receive \$250 minus 1.8% = \$246.50).</p> <p>As a point of comparison with other payment solutions:</p> <ul style="list-style-type: none">• Current MyCricket system = 1.95%• Squarespace = 1.75%• Shopify = 2.4%• Eftpos machines (e.g.. over the bar payments) = monthly rental fee + transaction fee (e.g., Westpac \$24.70 per month + 1.2% transaction fee)



Transfers & Historical Data	
No transfer history	<p>One of the greatest frustrations, shared by administrators and volunteers alike, is that the existing participant data in MyCricket involves a lot of duplicate profiles and inaccurate information.</p> <p>To ensure we don't incur the same problem when we move to PlayHQ we've elected to start with a clean slate (note that this doesn't mean any historical stats are lost – see the next section). Whilst this will benefit all administrators in the long term, it will mean that there will be no registration history for all participants registering through PlayHQ for the first time. Cricket Australia, and your State & Territory Cricket Association will have an appropriate offline process to help you manage transfers for this season only and this will be communicated to all clubs & associations in the coming weeks by your respective State / Territory Association.</p> <p>All mid-season and second year transfers will be managed within PlayHQ.</p>
Historical statistics	All historical match and player statistics will be retained by CA in a central database. All this information will still be publicly available in the MyCricket App.
Integrations / add-ons	
Scoreboards	<ul style="list-style-type: none"> Unfortunately, a scoreboard integration to the PlayHQ scoring app will not be in place for the 2022/23 summer. This decision has been made by Cricket Australia and is driven by the need to prioritise what is a broad and complex program of work as we migrate from a long-standing legacy system. For those clubs impacted, we believe that there are appropriate workarounds available using other scoring systems and we will communicate directly with manufacturers and impacted clubs. Over the next 12 months we will work with PlayHQ to develop a way for scoreboard manufacturers to access cricket scoring data from PlayHQ for the 2023/24 summer onwards.
Club & Association websites	<ul style="list-style-type: none"> For those clubs & associations that currently use free MyCricket websites, these will be decommissioned at the end of the 22/23 season (along with the MyCricket competition management platform). This means you still have plenty of time to move your organisation's online presence to an alternative website provider. To assist you with this decision, Cricket Australia has partnered with a leading website provider called Wix, to provide high quality, cost-effective website solutions for the cricket community. As part of that partnership Wix and Cricket Australia is offering a 20% discount for clubs & associations from the standard WIX Premium Plan offering. As of June 2022, the standard Wix premium offering is \$312 per year or \$252 for two years [\$504 in total]. This plan includes customised website templates that have been designed specifically for community cricket, and includes direct integrations with PlayHQ to display your club or association's fixtures, ladders and results. To find out more about the premium Wix offer, please head to our website here
OfficialsHQ	<ul style="list-style-type: none"> Cricket Australia has identified the need to improve the current umpire management offering. With no 'complete end to end solution' for umpire management being a part of the PlayHQ core offering, we're working to build out a dedicated Umpire Management solution that will be integrated into PlayHQ. This solution will be known as OfficialsHQ. OfficialsHQ will cover all aspects of umpire management including availability nomination, automatic match allocation, payment management, umpire reports and captains reports. Umpire Associations throughout the country will receive OfficialsHQ training closer to the commencement of the 22/23 season. All Associations will receive an email W/C 13th June allowing you to nominate a respective person(s) from your Association to receive this training if you manage your own umpire allocations.